

# **Brand Communication Platform** Continence Life Study Review 2017/18

January 2018

Hydrophilic-Coated Cathete Catheterisation Reduce Ure A Prospective, Randomised

# Want to know more?

For more information on the Coloplast Continence Life Study, please contact Iben Plate at <u>dkipl@coloplastco</u> or +45 4911 1529



# Table of content

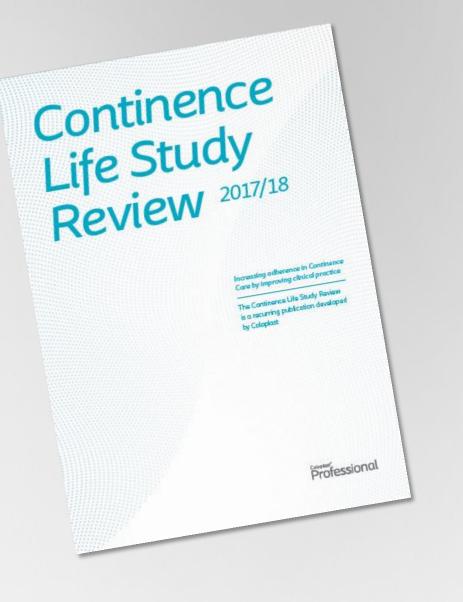
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## Welcome to the Brand Communication Platform for Continence Life Study Review 2017/18

This presentation will explain the background, objective, content and implementation process of the Continence Life Study Review 2017/18

This is the first of a series of reviews provided by Medical Marketing in cooperation with the CC Marketing team to support our commercial agenda and Coloplast Professional

# Background





# What is the Continence Life Study Review?

The Continence Life Study Review is a recurring publication diving into themes supporting our clinical and commercial agenda on CC.

The aim is to raise awareness about important aspects of continence care by sharing evidence based data, clinical insights and inspiring trends and topics in order to improve the standard of care



### • Life Study

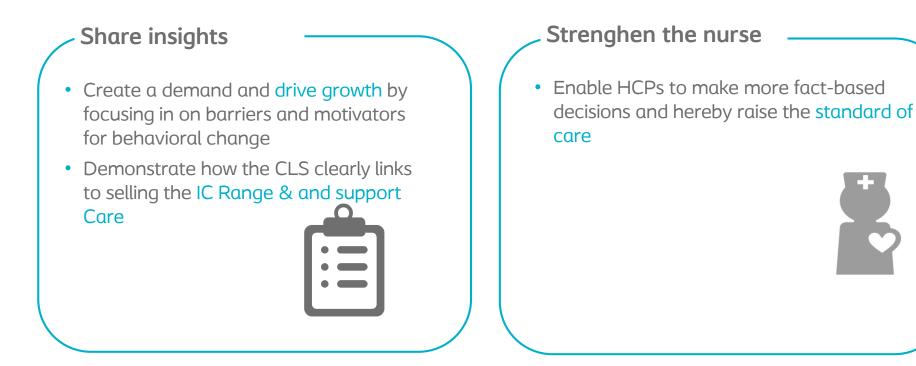
A study based on data from clinical trials, market research, global user database surveys, qualitative interviews and literature review and much more.

### • Life Study Review

A publication based upon above data. Here the data is interpreted, discussed and presented with the specific purpose relevant to our commercial agenda.



## Main objectives for Continence Life Studies is to support our commercial agenda with specific hooks to our portfolio





# The insights and data in the CLS...

• Data comes from clinical trials, market research, global user database surveys and literature review

... data, that is generating a lot of **new knowledge** that we all can **benefit** from to ensuring high standards of Continence Care globally

 Data provides an understanding of - and insights on the everyday challenges people, dependent on a medical product, face...

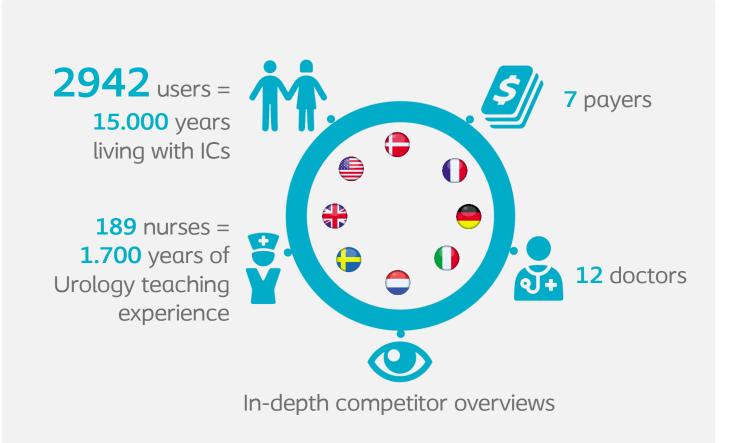
...as well as an understanding of how these challenges **impact** their **everyday life** 

This data will be useful in the dialogue with the nurse





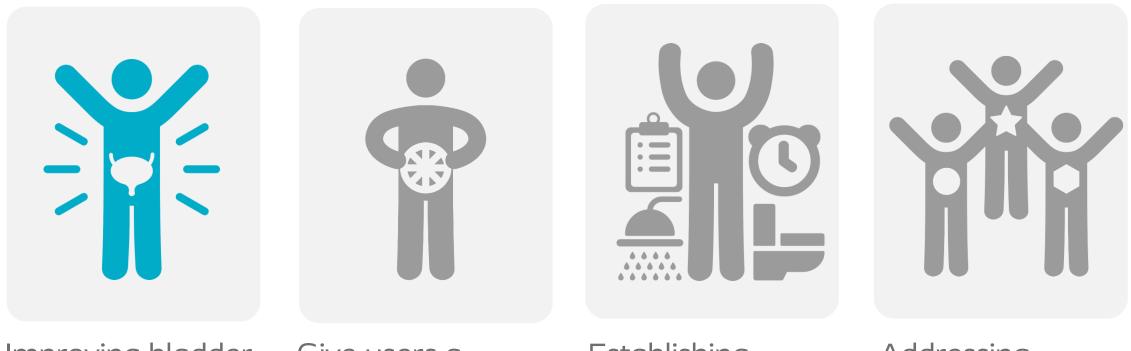
## We gather opinions and perspectives of both users and nurses via thorough research



Some of the data supporting the Continence Life Study Review 2017/18 originates from the Value Proposition Study from 2016.



# The Continence Life Study Review 2017/18 will deliver on the Value Proposition



Improving bladder health Give users a feeling of more control Establishing healthy habits

Addressing individual needs



# Intermittent self-catheterisation is gold standard, yet adherence to treatment is an issue

More than 50% of patients abandon ISC within the first five years after starting the treatment of the patients who used ISC changed their bladder emptying method The rate of patients converting back to indwelling was 21.4%

<text>

Pannek et al., 2013. EAU Guidelines on Neurogenic Lower Urinary Tract Dysfunction.
 Sabeté, E., 2003. Adherence to Long-term Therapies: evidence for action, World Health Organization.



# Positioning of the Continence Life Study Review 2017/18



## **Continence Life Study Reviews - a part of Coloplast Professional**

<b>Fundamentals</b>	Masterclasses & Events	Advisory boards &	Research projects
New specialists, ward nurses, students, and	New and experienced specialists.	panel Experienced specialists	Experienced and highly experienced specialists
community-based staff.			

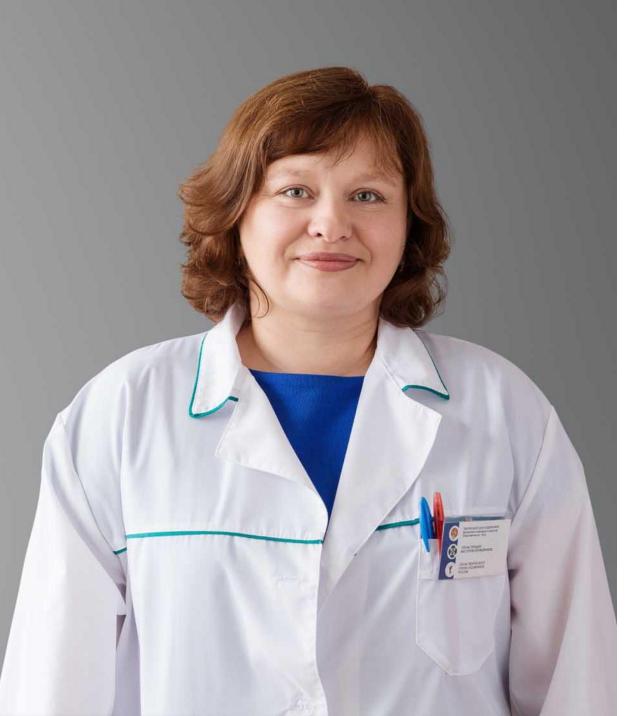
**Other activities:** Newsletters, Talks, Web, Campaign incl. rebranding of existing activities, Improving CRM data, **Ostomy/Continence Life Studies** 



# The purpose of Coloplast Professional is the purpose of the Continence Life Studies







# The Continence Life Study Reviews will

Enable the nurse to make facts based decisions through knowledge

Learn how to read, use data, and become more structured in making a professional plan, raising standard of care, arguing for resources in their daily practice and build up their competences

Provide nurse with rationales to ensure the resources needed in the daily practice

Invite for a debate/discussion with our key customers on specific topics inspired from the content of the report

# **Purpose of the Continence Life Study Review**

### Make nurses more fact based

- Teach nurses how to read and use data
- Enable the nurse to make fact-based decisions
- Raising standard of care
- Providing the nurse with rationales to ensure resources in their daily practice
- Build up the nurses competences

Pave the way for

- The SpeediCath range
- Coloplast Care

# Continence Life Study Review 2017/18 - a vital part of Coloplast Professionals

The Continence Life Study Review 2017/18 has been developed to grow our key customers within the area of Continence Care

In this edition we share new knowledge within:

- Why adherence to treatment is still a challenge
- How to lead the way to acceptance
- How to help patients overcome challenges with intermittent self-catheterisation
- Giving the patient confidence to be adherent

These insights will:

- Help enable the nurse make facts based decisions through knowledge
- Provide nurse with rationales to help ensure adequate resources in the daily practice
- Invite for a discussion with our key customers on specific topics inspired from the content of the report







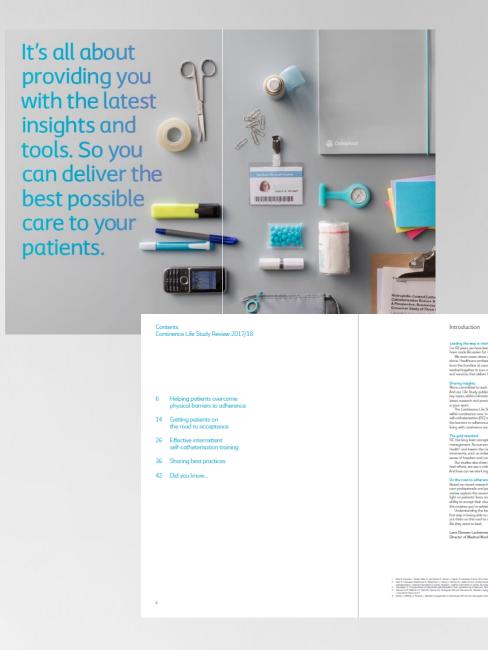
## The story

In this issue, we focus on the adherence to intermittent self-catheterisation. More specifically, we share insights on how to overcome the barriers to adherence that exist among a large number of people living with continence issues.

The title of the review is "Increasing adherence in continence care by improving clinical practice" and puts focus on how the health care professional can motivate the behavioral change of her patients.







# Intro – setting the scene

### Key messages

Coloplast has been leading the way in intimate healthcare for 60 years

The healthcare professionals have been paramount in raising standard of care

Adherence to gold standard treatment of continence is an issue

How to overcome barriers to acceptance and adherence

### Link to company strategy

Forward together

Professional

# **Continence Life Study review – Storyline**

#### Leading the way

**Overcoming challenges** 

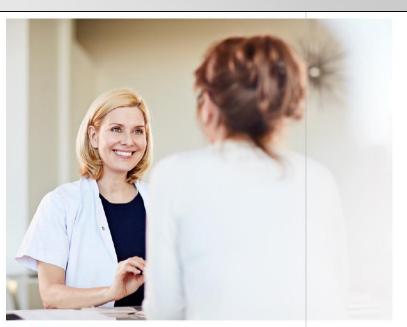
Give patients confidence



Interview

Did you know...





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#### Leading the way in intimate healthcare

For 60 years, we have been developing innovative products and services that have made life easier for millions of people with intimate healthcare needs.

We were never alone on this journey, nor did we achieve these results alone. Healthcare professionals like you have shared experience from the frontine of care. Across different fields of expertise, we've worked together to turn our how and your expertise into products and services that deliver better outcomes for the benefits of patients.

#### Sharing insig

We're committed to such collaboration and on-going sharing of invights. And our life study publications are good examples of this. Focusing on last projes within intimate healthcare, they aim to update you on the lattest research and provide tools and inspiration that can support you in your work. The Continence Life Study Review 2017/18 is the first in the series

The continence Lie Study Review 2017/16 is the trist in the senies within continence care. In this issue, we focus on adherence to intermittent self-catheterisation (ISC) treatment – or more specifically, how to overcome the barriers to adherence that exist among a large number of patients living with continence issues.

#### The gold standard

ISC has long been recognised as the gold standard for neuroganic bladder monagement. As numerous studies show, ISC ensures better bladder health' and lowers the nisk of urinary complications compared to other reatments, such as indevelling-contenters. It also gives patients a greater sense of freedom and control – which we know is a key to quality of fild". But studies also show that adherence to ISC is a challenge<sup>1</sup>. Despite our best efforts, we see a critical dropout rate emorgat ISC users<sup>1</sup>. Mhy is this? And how can we work together to reverse this trand?

#### On the road to adherence

Based on nearn research as well as engagement activities with healthcare professional on gatients from all over the work the articles in this publication explore the reasons behind these adherence issues. They shed light on patients' fears and concerns – and how such issues impact their addity to accept their shutalon, engage with the training, and adhere to the routines you're advising them to adapt. Understanding the factors influencing patient behaviour is a critical

first step in being able to change patient behaviour. Only then can we put them on the road to adherence – and ultimately help them live the life they want to lead.

Lena Ehmsen Lachenmeier Director of Medical Marketing, Coloplast A/S

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Adherence to gold standard treatment of continence is an issue

How to overcome barriers to acceptance and adherence

#### Link to company strategy

Forward together

### Leading the way



# Article 1

### Key messages

Lack of adherence is a key concern as 50% stop ISC treatment within the first 5 years.

Patient misconceptions of own anatomy can lead to poor adherence

The nurses is important as she helps the patients overcome their physical barriers to ISC and thereby support adherence.

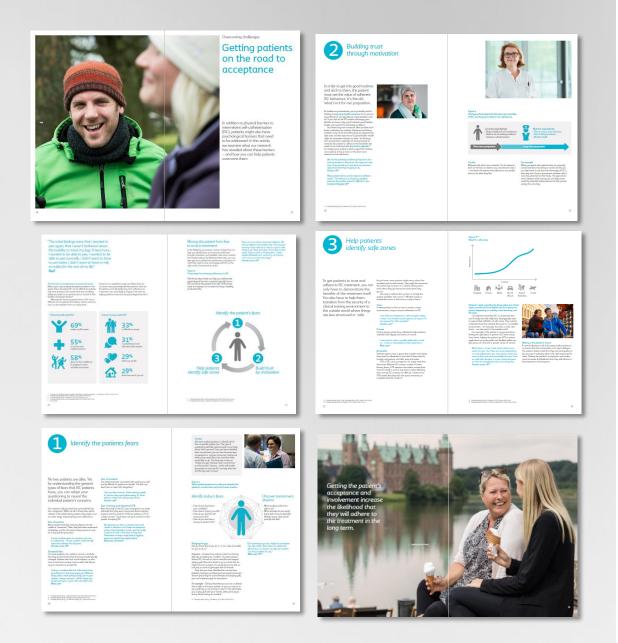
### Link to commercial strategy

SpeediCath Range, Coloplast Care

Nurse tools to address anatomical misconceptions; SCCE demo tools, SCCM demo tools

Professional

### **Overcoming challenges**



# Article 2

### Key messages

Many struggle to accept the ISC treatment

Barriers are many and they vary from patient to patient

A model is presented to help nurses bridge the gap between fears of today and uncovering tomorrows dreams

Positive motivation can move the patient from fear to trust in the ISC treatment

### Link to commercial strategy

SpeediCath Range, Coloplast Care

Nurse tools; male and female demo tools, wheelmate, travel guide

Professional

### Give patients confidence









### Key messages

ISC training is complex, yet critical for adherence

The training is challenged because the nurse has limited time available for each patient

The patient being trained is in a state of distress making it difficult to listen, understand and accept

A behavioral tool describe how the brain works in its ideal state as well as in the state of distress.

### Commercial link:

SpeediCath Range, Coloplast Care

Nurse tools; anatomy drawings, key way points male catheterisation, demo tools....







### Interview

### Sharing best practices

Sharon Holroyd, a nurse with 20 years of experience in urology and working with patients with bladder issues, shares her experiences helping patients adhere to intermittent self-catheterisation (ISC).

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In your experience, what are the barriers to

The second secon





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## Article 4

### Key messages

Help patients trust the ISC treatment by identifying issues and find the solutions to overcome these.

Choice of product is key in the training situation

Examples on how to address the elements needed for behavioral change (motivation, planning/coping and doing) during training

Development of good habits are linked to the choice of the patient, both in terms of catheter types and ISC routine

### Link to commercial strategy

SpeediCath Range

Professional

### Did you know



# Did you know...

### Summary

The Continence Life Study includes a few data points regarding the use of different catheter types and how it affects the life of the users.

Is also states the constant worry of getting urinary tract infections among the ISC users

### Link to commercial strategy

Coloplast Care (My Continence Check)

State facts that the use of more catheter types has a positive impact on the life of the ISC user,.

Both HCPs and users see the risk of getting a UTIs as the biggest worry for ISC users.





# **Tool Box – Overview**

### CLS – Elements

- CLS Full report (offline)
- CLS Individual articles chapter: 1, 2, 3, 4
- CLS 9 newsletters (Spring 2018)
  - Article 1 (1-2 newsletters)
  - Article 2 (2-3 newsletters)
  - Article 3 (2-3 newsletters)
  - Article 4 (1 newsletter)
- Figures available for full size print
  - Bladder full and being emptied
- CLS online

Tool Box for activation



# Tool box will be uploaded to the Brand Portal week 8 2018



# **Continence Life Study – full review**

#### Objective

- The overall objective is to raise awareness about important Continence care issues by sharing evidence based data, clinical insights and inspiring trends
- The 2017/2018 CLS will support the TMs in facilitating relevant discussions around catheter use that can lead to changed behaviour supporting our clinical and commercial agenda

#### Format

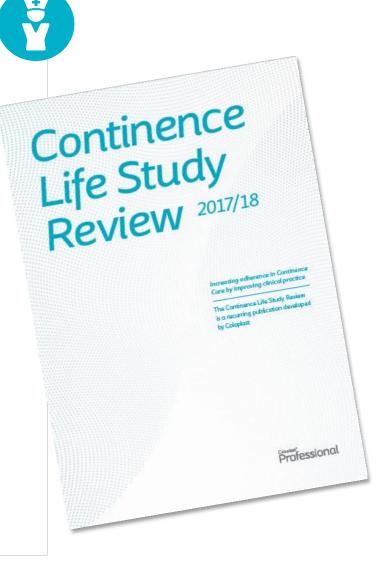
• Brochure in A4, 44 pages

#### Target audience / intended use

- HCPs working with and teaching intermittent self-catheterisation
- TM to introduce and hand out full review to relevant nurses
- CLS can be handed out after a number of sales calls, so the nurse can revisit the themes discussed
- Full printed report is made in a good quality to be kept for future reference
- Can be used alone or with use of individual articles / newsletters

#### Local Coloplast responsibility

• Translate to local language if relevant and print



# Continence Life Study – individual articles

#### **Objective**

• The articles in the 2017/2018 CLS will support the TMs in facilitating relevant discussions around catheter use that can lead to changed behaviour - supporting our clinical and commercial agenda

#### Format

• A series of 4 articles and a graphical discussion piece all layed-out in A4 format to be printed on an normal office printer. Length of articles vary.

#### Target audience / intended use

- HCPs working with and teaching intermittent self-catheterisation
- TM to introduce, discuss and hand out relevant articles. Each article can stand alone.
- Can be used alone or with use of the full review and newsletters

#### Local Coloplast responsibility

- Translate to local language if relevant and print out
- Text is 100% identical to the text in the full review, so translation is only needed one time



# **Continence Life Study – newsletters**

#### Objective

- The CLS 2017/2018 newsletters are short versions of the main take away's from the four articles in the CLS.- inspiring the reader to look up the full articles.
- Newsletters will support the TMs in reaching out to HCPs they can't necessarily visit in person, ensuring that more they also get exposed to and can benefit from the content in the articles.

#### Format

• A series of approx. 9 newsletters in PDF format that are inserted into HCP emails. Can be distributed via Eloqua.

#### Target audience / intended use

- HCPs working with and teaching intermittent self-catheterisation
- Each newsletter can stand alone giving you the opportunity to select the ones you think will trigger most interest in our market

#### Local Coloplast responsibility

- Translate to local language if relevant and print out
- Text is based on but not 100% identical to the text in the full review / articles, so translation is needed

Page 33



# **CLS figures in full size**

#### Objective

• To support the interest in and use of the CLS a number of anatomical figures are available in large sizes to be handed out and used by the HCPs for educational purposes

#### Format

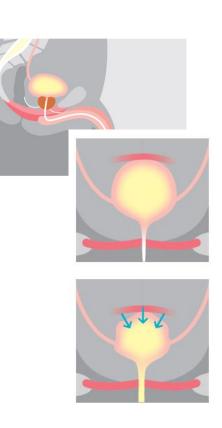
• Print out in suitable size. Consider laminating them prior to handing put in order to make them last longer

#### Target audience / intended use

• HCPs working with and teaching intermittent self-catheterisation

#### Local Coloplast responsibility

• Print out on office computer and potentially laminate



# **CLS** online

#### Objective

• The online version off the CLS will ensure that more HCPs can visit or re-visit the content when it suits them

#### Format

• Landing page build in our existing web. Articles available as pdfs (identical to the ones found under individual articles).

#### Target audience / intended use

- Nurses working with and teaching intermittent self-catheterisation (both those we visit and those we do not)
- The landing page will in time host future CLS reviews too, helping ensure that all nurses have access to knowledge that can support them in their everyday work

#### Local Coloplast responsibility

- The master landing page in English can be copied to the local web page as is or can be translated into local language.
- If translated, be aware that the 4 articles are PDFs and identical to the ones you may already have translated reducing work load significantly. The text that needs to be translated specifically for the online version can be found on the brand portal.
- Localisation is done/paid locally.



# Implementation



## Implementation Option of using 4 key CLS materials in market





# **Translation Process**

- Note: subs pay for translation and printing costs

### Option 1:

- Translation of full Master
  Continence Life Study
  Review with TPE. Subs
  review before printing.
- NOTE: Sub is responsible for translation and printing costs.

### Option 2:

- Translation of Full Master Continence Life Study Review\_by sub.
- InDesign files will be available to download from the Brand portal.

### **Option 3:**

- Translation of individual articles by sub.
- InDesign files will be available to download from the Brand portal.



# **Online version of Continence Life Study Review**

Implementation of the online version of the to local web page (in English)

- Reach out to DKPABO or DKCKL
- Please note it is possible to remove individual articles if needed.



# References used in Continence Life Study Review 2017/18



# **References I**

#### Intro:

- Blok B, Pannek J, Castro-Diaz D, del Popolo G, Groen J, Hamid R, Karsenty G et al. EAU Guidelines on neuro-urology, European Association of Urology, 2016.
- Vahr S, Cobussen-Boekhorst H, Eikenboom J, Geng V, Holroyd S, Lester M et al. Evidence-based guidelines for best practice in urological health care.
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- Krebs J, Wöllner J, Pannek J. Bladder management in individuals with chronic neurogenic lower urinary tract dysfunction. Spinal Cord. 2016; 54(8):609-13.

### Article 1: Helping patients overcome physical barriers to adherence

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- Coloplast\_Market\_Study\_Masculine incontinence\_2007\_Data-on-file (VV-0206733)
- Coloplast\_Market\_Study\_IC Research\_2015\_Data-on-file (VV-0206732)
- Coloplast\_Market\_Study\_GfK IC Research\_2015\_Data-on-file (VV-0206730)
- Coloplast\_Market\_Study\_IC adherence insights\_2017\_Data-on-file (VV-0206731)



# **References II**

#### Article 2: Getting patients on the road to acceptance

- Anderson KD. Targeting recovery; priorities of the spinal cord-injured population. J Neurotrauma. 2004; 21(10):1371-83.
- Coloplast\_Market\_Study\_GfK IC Research\_2015\_Data-on-file (VV-0206730)
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- Coloplast\_Market\_Study\_IC Research\_2015\_Data-on-file (VV-0206732)
- Coloplast\_Market\_Study\_SC Standard insigths\_2017\_Data-on-file (VVV-0206735)
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### Article 3: Effective intermittent self-catheterisation training

- Coloplast\_Market\_Study\_IC Research\_2015\_Data-on-file (VV-0206732)
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- Robbins JA, Bertakis KD, Helms LJ, Azari R, Callahan EJ and Creten DA. The Influence of physician practice behaviors on patient satisfaction, Fam Med. 1993;(25); 17-20.
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- Coloplast\_Market\_Study\_IC adherence insights\_2017\_Data-on-file (VV-0206731)

### Article 4: Sharing best practices

### Did you know

Coloplast\_Market\_Study\_IC Research\_2015\_Data-on-file (VV-0206732)



## **Our mission**

Making life easier for people with intimate healthcare needs

### **Our values**

Closeness... to better understand Passion... to make a difference Respect and responsibility... to guide us

## **Our vision**

Setting the global standard for listening and responding

